

## About Tennessee's Community Health Centers

Tennessee's Community Health Centers (CHCs) provide cost-effective, community-based, quality primary care services to all people regardless of their ability to pay. Community Health Centers not only help to keep the state's people healthy, they help keep the state's economy healthy, too.

### A Commitment to Quality

#### RECOGNIZED LEADERS IN QUALITY

In 2016, 27 Tennessee CHCs received quality improvement awards from the U.S. Department of Health and Human Services for performance in several key areas:

- **High Value Health Centers:** Delivered better, smarter, healthier care by improving cost efficient care delivery compared to the national average while also increasing quality of care and improving access to comprehensive services.
- **Clinical Quality Improvers:** Demonstrated notable improvement in one or more clinical quality measures (CQM) between 2014 and 2015.
- **Health Center Quality Leaders:** Achieved the best overall clinical performance among all health centers.
- **Electronic Health Record (EHR) Reporters:** Employed EHRs to report on all CQM data for all of the health center's patients.
- **PCMH Recognition:** Went to health centers that achieved PCMH recognition for their service delivery sites.

#### INTEGRATED CARE MODELS:

##### MEDICAL, BEHAVIORAL HEALTH AND DENTAL

Community Health Centers are expanding to provide dental services and integrated behavioral health services to address the dire need for these services in medically underserved areas. They are also using cutting edge telehealth equipment to improve access to specialty care for patients in underserved and/or rural areas of the state.

#### PATIENT-CENTERED MEDICAL HOMES

Sixteen Tennessee organizations (with a combined total of 68 sites) are recognized (NCQA) or certified (Joint Commission) as Patient-Centered Medical Homes.

#### SMALL BUSINESSES SUPPORTING THEIR COMMUNITIES

Community Health Centers employ more than 2,350 full-time employees such as physicians, dentists, clinicians, administrators and other staff. Health centers are economic engines in their communities, saving the residents money and preventing more expensive care in the future.

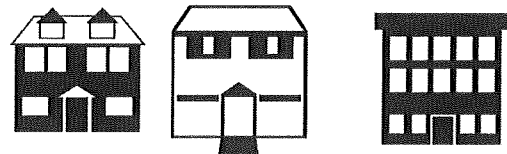
### A Statewide Network



TPCA is comprised of 33 member organizations; of these, all but three are federally funded Community Health Centers or Look-Alikes.

#### Providing Quality Care

Member health centers operate nearly 200 clinic sites that provide care to citizens throughout Tennessee.



### Serving Those in Need

# 369,445

Member health centers served 369,445 patients in 2015. Approximately 25% of patients seen are 18 years old or younger.

### Regardless of Insurance Status

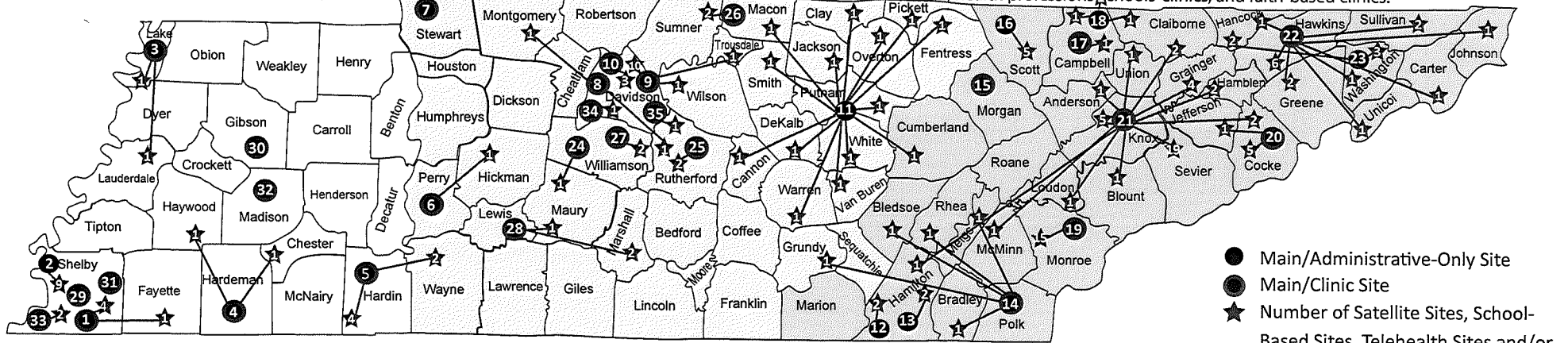


Of the 30 federally funded Community Health Centers and Look-Alikes, the average patient population mix is approximately 35% uninsured and approximately 34% TennCare, with Medicare and privately insured patients comprising the remainder.

# Tennessee Primary Care Association

## Organizational Members

The Association's Organizational Members provide high-quality, cost-effective and comprehensive primary and preventive care to medically underserved and uninsured people. They are Federally Qualified Health Centers (FQHC) primary health care clinics, rural health centers, health professions schools' clinics, and faith-based clinics.



- Main/Administrative-Only Site
- ★ Main/Clinic Site
- ★ Number of Satellite Sites, School-Based Sites, Telehealth Sites and/or Mobile Clinics

### FQHC Organizations

### Service Delivery Sites

1. Memphis Health Center	6
2. Christ Community Health Services	9
3. Citizens of Lake County for Health Care	3
4. Hardeman County Community Health Center	3
5. Lifespan Health	7
6. Three Rivers Community Health Group	2
7. Stewart County Community Medical Center	1
8. Matthew Walker Comprehensive Health Center	3
9. Neighborhood Health	13
10. University Community Health Services	4
11. Upper Cumberland Primary Care Project	14
12. Southside Community Health Center	2
13. Homeless Health Care Center of Chattanooga Health Depart.	2
14. Ocoee Regional Health Corporation	6
15. Morgan County Health Council, Inc.	1
16. Mountain People's Health Councils, Inc.	5
17. Community Health of East Tennessee	2
18. Dayspring Family Health Center	3
19. Chota Community Health Services	16
20. Rural Medical Services, Inc.	7
21. Cherokee Health Systems	40
22. Rural Health Services Consortium, Inc.	16
23. ETSU College of Nursing Clinics	5
24. Pro Health Rural Health Services*	2
25. Primary Care and Hope Clinic	3
26. Hope Family Health	3
27. Mercy Community Healthcare	3
28. Lewis County Health Center	4
29. Tri-State Community Health Center	1
30. Gibson County Community Health Center	1
<b>TOTAL NUMBER OF SITES**</b>	<b>187</b>

### Other Organizations

### Service Delivery Sites

31. La Clinica Camellia	1
32. East Jackson Family Medical Center (West Tennessee Healthcare)	1
33. Resurrection Health	3
<b>TOTAL</b>	<b>192</b>



TENNESSEE PRIMARY CARE  
ASSOCIATION

[www.tnpca.org](http://www.tnpca.org)

*The Tennessee Primary Care Association improves access to primary health care through leadership, advocacy, and support as the voice of Community Health Centers. Member health centers served 369,445 Tennesseans in 2015.*

\*FQHC Look-Alike

\*\*Total does not include TPCA Member Southwest Virginia Community Health Systems and its clinics.